

MARIPOSA COUNTY

HHS/Behavioral Health & Recovery Services · (209) 91



RESOLUTION - ACTION REQUESTED 2019-600

MEETING: October 15, 2019
TO: The Board of Supervisors
FROM: Chevon Kothari, Health and Human Services Director
RE: Telecare Mental Health Services Agreement with Health and Human Services Agency

RECOMMENDATION AND JUSTIFICATION:

Approve an Agreement with Telecare to provide mental health services for Mariposa County Health and Human Services Agency (HHS) in an amount not to exceed \$225,000; and authorize the Board of Supervisors Chair to sign the Agreement.

The County does not operate inpatient hospital facilities and therefore agreements for such placements. Multiple agreements are necessary to meet the potential need for mental health emergency services because beds are in short supply throughout California. If the County limits the number of agreements, there may come a time when someone is a danger to himself/herself or others and no bed space is available.

BACKGROUND AND HISTORY OF BOARD ACTIONS:

The County does not have a prior history with Telecare.

ALTERNATIVES AND CONSEQUENCES OF NEGATIVE ACTION:

If this agreement is not approved, HHS crisis response workers may have greater difficulty in placing clients who require emergency psychiatric hospitalization.

FINANCIAL IMPACT:

**This contract will be paid from the Behavioral Health budget unit 001-0402.
There is no impact to the County General Fund.**

ATTACHMENTS:

FY19-FY20 Mariposa County Provider Agreement for Garfield - 9252019 (PDF)

RESULT: ADOPTED BY CONSENT VOTE [UNANIMOUS]

MOVER: Merlin Jones, District II Supervisor

SECONDER: Marshall Long, District III Supervisor

AYES: Merlin Jones, Marshall Long, Kevin Cann, Miles Menetrey

EXCUSED: Rosemarie Smallcombe

AGREEMENT FOR MENTAL HEALTH SERVICES

THIS AGREEMENT (“Agreement”) is made and entered into this 15th day of Oct., 2019, by and between the County of Mariposa, a political subdivision of the State of California, (“County”), and Telecare, dba Garfield Neurobehavioral Center (“Contractor”), pursuant to the following terms and conditions.

WITNESSETH:

1. TERM

The term of this Agreement shall commence on July 1, 2019 and terminate on June 30, 2020 unless extended as provided by this Agreement.

2. SERVICES

Contractor shall perform mental health services as described in Exhibit A, “Scope of Work,” which is attached hereto and incorporated herein by reference. Contractor shall provide all staffing and materials necessary to perform the Scope of Work.

3. COMPENSATION

Contractor shall be compensated for services performed in an amount not to exceed \$225,000. The Contractor’s hourly rates are listed in Exhibit B, “Cost Proposal.” The County shall pay Contractor within thirty (30) days of receipt of an approved invoice.

4. INSURANCE

Contractor shall procure and maintain for the duration of the agreement insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work hereunder by the Contractor, its agents, representatives, or employees.

A. MINIMUM SCOPE AND LIMIT OF INSURANCE

Coverage shall be at least as broad as:

- (1) Commercial General Liability (CGL): Insurance Services Office (ISO) Form CG 00 01 covering CGL on an “occurrence” basis, including products and completed operations, property damage, bodily injury and personal and advertising injury with limits no less than \$2,000,000 per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this project/location (ISO CG 25 03 or 25 04) or the general aggregate limit shall be twice the required occurrence limit.

(2) Automobile Liability: ISO Form Number CA 00 01 covering any auto, (Code 1), or if Contractor has no owned autos, hired (Code 8) and non-owned autos (Code 9), with limits no less than \$1,000,000 per accident for bodily injury and property damage.

(3) Workers' Compensation insurance as required by the State of California, with Statutory Limits, and Employer's Liability Insurance with limit of no less than \$1,000,000 per accident for bodily injury or disease.

(4) Professional Liability (Errors and Omissions): Insurance appropriate to the Contractor's profession, with limit no less than \$2,000,000 per occurrence or claim, \$2,000,000 aggregate.

If the Contractor maintains broader coverage and/or higher limits than the minimums shown above, the County requires and shall be entitled to the broader coverage and/or higher limits maintained by the Contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the County.

B. OTHER INSURANCE PROVISIONS

The insurance policies are to contain, or be endorsed to contain, the following provision:

(1) Additional Insured Status: The County, its officers, officials, employees, and volunteers are to be covered as additional insureds on the CGL policy with respect to liability arising out of work or operations performed by or on behalf of the Contractor including materials, parts, or equipment furnished in connection with such work or operations. General liability coverage can be provided in the form of an endorsement to the Contractor's insurance (at least as broad as ISO Form CG 20 10 11 85 or if not available, through the addition of both CG 20 10 and CG 20 37 forms if a later edition is used).

(2) Primary Coverage: For any claims related to this Agreement, the Contractor's insurance coverage shall be primary insurance as respects the County, its officers, officials, employees, and volunteers. Any insurance or self-insurance maintained by the County, its officers, officials, employees, or volunteers shall be excess of the Contractor's insurance and shall not contribute with it.

(3) Notice of Cancellation: Each insurance policy required above shall state that coverage shall not be canceled, except with notice to the County.

(4) Waiver of Subrogation: Contractor hereby grants to County a waiver of any right to subrogation which any insurer of said Contractor may acquire against the County by virtue of the payment of any loss under such insurance. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation, but this provision applies regardless of whether or not the County has received a waiver of subrogation endorsement from the insurer.

(5) Deductibles and Self-Insured Retentions: Any deductibles or self-insured retentions must be declared to and approved by the County. The County may require the Contractor to purchase coverage with a lower deductible or retention or provide proof of ability

to pay losses and related investigations, claim administration, and defense expenses within the retention.

(6) Acceptability of Insurers: Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A: VII, unless otherwise acceptable to the County.

(7) Verification of Coverage: Contractor shall furnish the County with original certificates and amendatory endorsements or copies of the applicable policy language effecting coverage required by this clause. All certificates and endorsements are to be received and approved by the County before work commences. However, failure to obtain the required documents prior to the work beginning shall not waive the Contractor's obligation to provide them. The County reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

(8) Subcontractors: Contractor shall require and verify that all subcontractors maintain insurance meeting all the requirements stated herein, and Contractor shall ensure that County is an additional insured on insurance required from subcontractors.

(9) Special Risks or Circumstances: County reserves the right to modify these requirements, including limits, based on the nature of the risk, prior experience, insurer, coverage, or other special circumstances.

5. HOLD HARMLESS/INDEMNIFICATION

Contractor shall hold harmless, defend and indemnify County and its officers, employees, agents, and volunteers, from and against any and all liability, loss, damage, expense, costs (including without limitation costs and fees of litigation) of every nature arising out of or in connection with Contractor's performance of work hereunder or its failure to comply with any of its obligations contained in this Agreement, except such loss or damage which was caused by the sole negligence or willful misconduct of County.

6. INDEPENDENT CONTRACTOR

It is the expressed intention of the parties that Contractor is an independent contractor and not an employee, agent, joint venturer or partner of County. Nothing in this Agreement shall be interpreted or construed as creating or establishing the relationship of employer and employee between County and Contractor or any employee or agent of Contractor. Both parties acknowledge that Contractor is not an employee for state or federal tax purposes. Contractor shall retain the right to perform services for others during the term of this Agreement.

7. PUBLIC EMPLOYEES RETIREMENT SYSTEM (CALPERS)

In the event that Contractor or any employee, agent, or subcontractor of Contractor providing services under this Agreement is determined by a court of competent jurisdiction or the Public Employees Retirement System (CalPERS) to be eligible for enrollment in CalPERS as an employee of the County, Contractor shall indemnify, defend, and hold harmless County for the payment of any employee and/or employer contributions for CalPERS benefits on behalf of

Contractor or its employees, agents, or subcontractors, as well as for the payment of any penalties and interest on such contributions, which would otherwise be the responsibility of County.

8. STATE AND FEDERAL TAXES

As Contractor is not County's employee, Contractor is responsible for paying all required state and federal taxes. In particular:

- a. County will not withhold FICA (Social Security) from Contractor's payments;
- b. County will not make state or federal unemployment insurance contributions on behalf of Contractor;
- c. County will not withhold state or federal income tax from payment to Contractor;
- d. County will not make disability insurance contributions on behalf of Contractor;
- e. County will not obtain workers' compensation insurance on behalf of Contractor.

9. ASSIGNMENT

It is understood and agreed that this Agreement contemplates personal performance by the Contractor and is based upon a determination of its unique personal competence and experience and upon its specialized personal knowledge. Assignments of any or all rights, duties or obligations of the Contractor under this Agreement will be permitted only with the express written consent of the County.

10. NOTICE

Any and all notices, reports or other communications to be given to County or Contractor shall be given to the persons representing the respective parties at the following addresses:

CONTRACTOR:

Telecare Corporation
1080 Marina Village Pkwy Suite 100
Alameda, CA 94501-1078
Phone: (510) 337-7950

COUNTY:

County of Mariposa
5362 Lemee Lane
P.O. Box 99
Mariposa, CA 95338
Fax: (209) 742-0996

11. COMPLIANCE

Contractor shall comply with all federal, state and local laws, codes, ordinance and regulations applicable to Contractor's performance under this Agreement, including, but not limited to, laws related to prevailing wages. Specifically, Contractor shall not engage in unlawful employment discrimination, including, but not limited to, discrimination based upon a person's race, religion, color, national origin, ancestry, physical handicap, medical condition, marital status, gender, citizenship or sexual orientation, as prohibited by state or federal law.

12. PUBLIC RECORDS ACT

Contractor is aware that this Agreement and any documents provided to the County may be subject to the California Public Records Act and may be disclosed to members of the public upon request. It is the responsibility of the Contractor to clearly identify information in those documents that it considers to be confidential under the California Public Records Act. To the extent that the County agrees with that designation, such information will be held in confidence whenever possible. All other information will be considered public.

13. ENTIRE AGREEMENT AND MODIFICATION

This Agreement contains the entire agreement of the parties relating to the subject matter of this Agreement and supersedes all prior agreements and representations with respect to the subject matter hereof. This Agreement may only be modified by a written amendment hereto, executed by both parties; however, matters concerning the scope of services which do not affect the agreed price may be modified by mutual written consent of the Contractor and County of Mariposa Health and Human Services Agency. If there are exhibits attached hereto, and a conflict exists between the terms of this Agreement and any exhibit, the terms of this Agreement shall control.

14. ENFORCEABILITY AND SEVERABILITY

The invalidity or enforceability of any term or provisions of this Agreement shall not, unless otherwise specified, affect the validity or enforceability of any other term or provision, which shall remain in full force and effect.

15. TERMINATION AND RIGHTS UPON TERMINATION

A. This Agreement may be terminated upon mutual written consent of the parties, or as a remedy available at law or in equity. In the event of the termination of this Agreement, Contractor shall immediately be paid all fees earned as of the effective date of termination.

B. Either party may terminate this Agreement for convenience upon 30 calendar days' written notice to the other party. Upon termination for convenience, Contractor shall be entitled to compensation for services performed acceptably up to the effective date of termination, as set forth in Exhibit B.

C. Should Contractor default in the performance of this Agreement or materially breach any of its provisions, County, at its option, may terminate this Agreement by giving written notification to Contractor. The termination date shall be the effective date of the notice. For the purposes of this subsection, default or material breach of this Agreement shall include, but not be limited to, any of the following: failure to perform required services in a timely manner, willful destruction of County property, dishonesty, or theft.

16. NO WAIVER

The failure to exercise any right to enforce any remedy contained in this Agreement shall not operate as to be construed to be a waiver or relinquishment of the exercise of such right or remedy, or of any other right or remedy herein contained.

17. DISPUTES

Should it become necessary for a party to this Agreement to bring an action in connection with this Agreement, the prevailing party in any claim or action shall be entitled to reimbursement for all expenses so incurred, including reasonable attorney's fees.

It is agreed by the parties hereto that unless otherwise expressly waived by them, any action brought to enforce any of the provisions hereof or for declaratory relief hereunder shall be filed and remain in a court of competent jurisdiction in the County of Mariposa, State of California.

18. CAPTIONS

The captions of this Agreement are for convenience in reference only and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

19. NUMBER AND GENDER

In this Agreement, the neutral gender includes the feminine and masculine, the singular includes the plural, and the word "person" includes corporations, partnerships, firms or associations, wherever the context so requires.

20. MANDATORY AND PERMISSIVE

"Shall" is mandatory. "May" is permissive.

21. SUCCESSORS AND ASSIGNS

All representations, covenants and warranties specifically set forth in this Agreement, by or on behalf of, or for the benefit of any or all of the parties hereto, shall be binding upon and inure to the benefit of such party, its successors and assigns.

22. COUNTERPARTS

This Agreement may be executed simultaneously and in several counterparts, each of which shall be deemed an original, but which together shall constitute one and the same instrument.

23. OTHER DOCUMENTS

The parties agree that they shall cooperate in good faith to accomplish the object of this Agreement and, to that end, agree to execute and deliver such other and further instruments and documents as may be necessary and convenient to the fulfillment of these purposes.

24. CONTROLLING LAW

The validity, interpretation and performance of this Agreement shall be controlled by and construed under the laws of the State of California.

25. AUTHORITY

Each party and each party's signatory warrant and represent that each has full authority and capacity to enter into this Agreement in accordance with all requirements of law. The parties also warrant that any signed amendment or modification to the agreement shall comply with all requirements of law, including capacity and authority to amend or modify the Agreement.

26. NEGOTIATED AGREEMENT

This Agreement has been arrived at through negotiation between the parties. Neither party is to be deemed the party which prepared this Agreement within the meaning of California Civil Code section 1654. Each party represents and warrants that in executing this Agreement it does so with full knowledge of the rights and duties it may have with respect to the other party. Each party also warrants and represents that it has received independent legal advice from its attorney with respect to the matters set forth in this Agreement and the rights and duties arising out of this Agreement, or that such party willingly foregoes any such consultation.

27. NO RELIANCE ON REPRESENTATIONS

Each party warrants and represents that it is not relying and has not relied upon any representation or statement made by the other party with respect to the facts involved or its rights or duties. Each party understands and agrees that the facts relevant, or believed to be relevant to this Agreement, have been independently verified. Each party further understands that it is responsible for verifying the representations of law or fact provided by the other party.

28. WARRANTY

County has relied upon the professional ability and training of Contractor as a material inducement to enter into this Agreement. Contractor hereby warrants that all work shall be performed in accordance with generally accepted professional practices and standards as well as the requirements of applicable federal, state and local laws, it being understood that acceptance of Contractor's work by County shall not operate as a waiver or release.

29. FUNDING AVAILABILITY

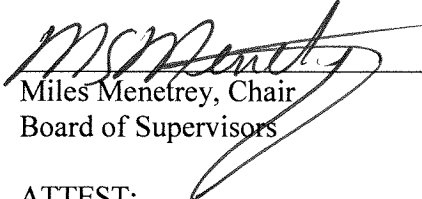
It is mutually agreed that if the County budget of the current fiscal year and/or any subsequent fiscal years covered under this Agreement does not appropriate sufficient funds for this Agreement, this Agreement shall terminate and be of no further force and effect upon the day notice is provided by County to Contractor of such event. Upon termination of this Agreement, the County shall have no liability to pay any funds whatsoever to Contractor or to furnish any other considerations under this Agreement except for services rendered prior to such termination and Contractor shall not be obligated to perform any provisions of this Agreement. Contractor's assumption of risk of possible non-appropriation is part of the consideration for this Agreement. County budget decisions are subject to the discretion of the Board of Supervisors.

If funding for any fiscal year is reduced or deleted by the County budget for purposes of this Agreement, the County shall have the option to either cancel this Agreement with no liability occurring to the County, except County must reimburse Contractor for services rendered prior to

such reduction or modification of the County budget, or offer an Agreement amendment to Contractor to reflect the reduced amount.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the day and year first written above.


COUNTY OF MARIPOSA


Miles Menetrey, Chair
Board of Supervisors

CONTRACTOR


(Signature)

ATTEST:


Rene LaRoche
Clerk of the Board

APPROVED AS TO FORM:



Steven W. Dahlem
County Counsel

Exhibit A
SCOPE OF WORK

FACILITY SPECIALIZATION & PROGRAM ELIGIBILITY

Garfield Neurobehavioral Center (GNC) specializes in long-term care for conserved adults deemed gravely disabled, aged 18 to 64, who hold a primary dual diagnosis of a psychiatric Mental Health Disorder and a neurological condition. GNC serves clients who:

- Have a severe cognitive impairment secondary to brain injury or neurological condition with behaviors preventing community placement.
- Have a primary psychiatric diagnosis with a need for a 24-hour nursing services for medical reasons and behavioral management within a locked facility.
- Have a diagnosis of a neurodegenerative disease accompanied or exacerbated by mental illness that prevents a Skilled Nursing Facility placement.
- May be diagnosed with impairments such as Neurocognitive disorder, Traumatic Brain Injury (TBI), Dementia, Amnestic or other cognitive disorders, development disability, or other neurological condition;
- Meet medical and service necessity criteria for specialty mental health services; and
- Are referred and authorized by the COUNTY and are eligible for payment of services through the County Mental Health Plan.

GNC shall admit clients referred by the COUNTY subject to bed availability, with an order of a physician, and in compliance with reasonable admission policies and procedures.

GNC's considerations for acceptance into the program include individuals who may have histories of and, without adequate treatment, are at risk of displaying behavioral symptoms such as severe combativeness, elopement or active AWOL risk, suicide risk, and excessive verbal abusiveness. Frequency, scope, and severity of these behaviors are a determining factor to be discussed on an individual client basis between the COUNTY and the CONTRACTOR. The COUNTY may grant individual exceptions to these admission criteria. Individuals whose mental illness and neurological conditions are deemed more suitable for acute psychiatric or medical care, as well as individuals suffering exclusively from developmental disability, brain injury, intellectual disability, and/or physical illnesses (without a psychiatric component) shall be reviewed for their appropriateness or acceptability. All admissions are subject to the COUNTY's prior authorization and CONTRACTOR's commitment to provide care and services in accordance with the terms of this Agreement.

Admission decisions shall be made based on Contractor's ability to safely provide services. The ultimate decision about whether an individual will receive services through Contractor shall be determined by the appropriate COUNTY System of Care Director and Contractor's designee. Contractor shall work with COUNTY as defined by Contractor to assess the admission of any individual who meets the legal definition for any of the following categories: Individuals with 1370.01 Status, Individuals with Murphey Conservatorship or Imminently Dangerous Persons.

LIMITATIONS OF SERVICE

Contractor limitations include the inability to provide fully adequate services to individuals who meet any of the following criteria:

- Require ventilators, tube feedings, or intravenous fluids;
- Require seclusions or restraints due to behavioral or psychiatric concerns;
- Have complex medical needs that are beyond the resources of the facility at any given period;
- Are in an extreme state of debilitation (e.g., severe contractures); or
- *Require 1:1 staffing at admission or for more than 15 consecutive days at the program*

In instances where complex clinical issues complicate Contractor's capacity to provide services, Contractor shall alert COUNTY of its concerns. Individuals who pose an imminent threat to themselves or others due to severe disinhibition or aggressive behavior shall be assessed on a case-by-case basis. Individual acuity shall be assessed and continuation of services will be determined by the level of both medical and psychiatric acuity. If clients behavioral or medical needs are beyond facility's capacity to provide adequate care, the COUNTY will have 30 days to find an alternative placement for the client.

PERFORMANCE STANDARD

Contractor shall perform all work hereunder in a manner consistent with the level of competency and standard of care normally observed by a person practicing in Contractor's profession. County has relied upon the professional ability and training of Contractor as a material inducement to enter into this Agreement. Contractor hereby agrees to provide all services under this Agreement in accordance with generally accepted professional practices and standards of care, as well as the requirements of applicable Federal, State, and local laws, it being understood that acceptance of Contractor's work by County shall not operate as a waiver or release. If County determines that any of the Contractor's work is not in accordance with such level of competency and standard of care, County, in its sole discretion, shall have the right to do any or all of the following: (a) require Contractor to meet with County to review the quality of work and resolve matters of concern; (b) require Contractor to repeat the work at no additional charge until it is satisfactory; (c) terminate this Agreement pursuant to the provisions of Article 4 (Termination); or (d) pursue any and all other remedies at law or in equity.

ASSIGNED PERSONNEL

- a. Contractor shall assign only competent personnel to perform work hereunder. In the event that at any time County, in its sole discretion, desires the removal of any person or persons assigned by Contractor to perform work hereunder, Contractor shall remove such person or persons immediately upon receiving written notice from County.
- b. All assigned personnel Contractor uses within the facilities are deemed qualified and responsible to fulfill the roles and duties needed to best meet the resident's needs, under the strictest professionalism and to not assume a role outside of their competency's.

- c. Contractor shall notify the County Contract Manager of any change in administrative, supervisory and/or other personnel that may occur during the term of this contract.
- d. In the event that any Contractor's personnel assigned to perform services under this Agreement become unavailable due to resignation, sickness, or other factors outside of Contractor's control, Contractor shall be responsible for timely provision of adequately qualified replacements.
- e. Contractor warrants that it has not opted out of participation in Medicare and that Contractor is currently enrolled in or eligible to participate in the Medicare program.

PROGRAM DESCRIPTION

Contractor shall provide resident-focused, non-acute medical, nursing and rehabilitation treatment program using state-of-the-art interventions that are based on up-to-date clinical knowledge and current research findings for providing SNF services to this type of service population. Contractor shall actively involve conservator, families and/or other support systems in meetings and support groups, as appropriate.

Contractor shall have the appropriate staff, including but not limited to psychiatrists, internists, occupational therapists, rehabilitation therapists, social workers and other mental health professionals, psychologists, certified nursing assistants, and nurses, who provide services. Treatment plan development shall be strength-based, conducted in partnership with the client, conservator, and family whenever possible. Treatment plans shall include clear goals, mental health and rehabilitative objectives, service modalities (with frequency and duration), detailed provider interventions for each service modality, and criteria for successful discharge with specific and appropriate discharge programming, planning, and preparation.

TREATMENT OF CARE

Treatment services include:

- A. A highly structured program of psychiatric, behavioral, rehabilitative, and restorative care, with the focus on long-term residential adjustment and behavioral stability. The program offers a group treatment approach, within which individual treatment goals are tailored to meet the specific needs of each person.
- B. A structured behavioral management approach that stresses environmental safety and individual management.

A social rehabilitation program that encourages increased self-care and activities of daily living (ADL's) and active participation in the rehabilitative groups where structured and leisure activities are both offered. The facility has the capability of providing the following interventions in a group setting, modified as needed for impaired cognition, for each individual. This may include, but is not limited to:

- a) Behavior modification
- b) Community skills development
- c) Psychological and psychiatric adjustment

- d) Self-care development
- e) Group interaction
- f) Individual social support
- g) Individual counseling
- h) Skill development across adaptive behavior domains
- i) Independent living skill functional training

PROGRAM GOALS

Contractor shall provide services to accomplish the following goals:

Goal #1:

To assist said County in efficiently and effectively managing limited resources by providing an alternative placement and treatment setting to reduce client acute hospitalizations and utilization of State hospitals.

Goal #2:

To improve the ability of clients to achieve and maintain an optimal level of functioning and recovery to assist and empower clients to transition into the least restrictive level of care appropriate; and to remain in community placement for significantly longer periods of time.

Goal #3:

To stabilize the client's psychiatric condition through medication management, developed alternative therapeutic interventions, and behavioral management approaches through providing a safe, secure, and behaviorally focused environment.

Goal #4:

To develop a current and comprehensive assessment of each client and provide stabilization, safety, behavioral and skills training within an atmosphere of positive regard, and appropriate expectation.

DISCHARGE CRITERIA AND PROCESS

Contractor shall coordinate discharge planning with the appropriately designated staff from COUNTY.

Contractor's discharge process shall include:

- Discharge planning that begins as early as possible after intake;
- Initial and regular reassessment of client functioning, attainment of treatment goals, level of treatment needs, discharge criteria, and discharge plan;
- Discharge according to the client's discharge plan that, when possible, includes placement in a less intensive level of mental health service appropriate to the client's needs, additional referrals to community resources for the client to utilize after discharge, and a discharge summary.

Exhibit B
COST PROPOSAL

The rates are listed below and subject to rate fluctuation up to 10% for the entire period of this agreement. Rate changes are effective on the date of service. The total cost of the agreement is not to exceed \$225,000.

Medicaid-eligible clients (Patch & Rate)	\$272.99 per day
Non-Medicaid eligible clients	\$583.69 per day
1:1 services	\$ 38 per hour
Escort Services	\$ 28 per hour

Estimated at Patch Rate plus State Medi-Cal rate. Actual rate will adjust based on current State Medi-Cal rate for Skilled Nursing Facilities. Applies to beds held vacant for patients who are temporarily (not more than 7 days) absent from the facility. Agreement by both parties is required for bed holds of more than 7 days.